## **DPNSEE Operational Plan 2023 and 2024**\*

## Strategic Area 1 Quality of services

## **Coordinators:**

Nebojša Đurasović, Nicoleta Dascalu and Berina Bahić

### **Objectives**

To provide high quality harm reduction services, structured in accordance with the needs of people who use/inject drugs, respect their human rights and dignity and can be replicable in other contexts.

To define and set a quality standard for harm reduction services, that can be used by member organisations and also can be implemented by other civil society organisations (CSOs).

#### **Analysis**

Considering different factors (mainly the lack of funding and legal barriers), harm reduction services are limited in meeting the needs of the categories we work with. This causes several negative results: increase in the number of HIV/Hepatitis/TB etc. cases among people who use/inject drugs, increased social vulnerability, homelessness, etc. Adjustments made during the coronavirus pandemic showed that flexible approaches are possible and efficient.

#### **Activities**

| Strategy 1.0. Exploring full potential of harm reduction services based on the needs of |                 |            |               |
|---|-----------------|------------|---------------|
| people who use drugs and other connected populations                                    |                 |            |               |
| Activities  | Responsible     | Deadline   | Resources     |
| Mapping the needs of communities we   | Member          | End of     | Questionnaire |
| work with and collecting information on   | organisations   | November   |               |
| adjustments to the harm reduction   | (MOs), Nicoleta | 2023       |               |
| services made during the coronavirus  | and Berina      |            |               |
| pandemic  |                 |            |               |
| Assessment of harm reduction services   | MOs, Nebojša    | February   | Questionnaire |
| among member organisations (needs vs  |                 | 2024       |               |
| reality)  |                 |            |               |
| Analysis of the information collected and   | Board           | March 2024 | External      |
| proposals for improvements in the future  |                 | (at the    | consultant    |
|   |                 | General    |               |
|   |                 | Assembly)  |               |

<sup>\*</sup> Activities in green shall certainly be implemented; those in yellow if there would be resources for their implementation; while remaining will be implemented in 2025 or later

| Strategy 1.1. Ensuring effective exchange of best practices, cooperation and multi-sectorial |   |              |                 |  |
|--|---|--------------|-----------------|--|
| partnerships in South East E   | partnerships in South East Europe on regional and international level |              |                 |  |
| Activities   | Responsible   | Deadline     | Resources       |  |
| Identification of best practice holders  |   |              |                 |  |
| (which CSO, which best practice) and   | Nicoleta  | Spring 2024  | Desk research   |  |
| drafting a best practice map   |   |              |                 |  |
| Identification of the needs of   |   |              |                 |  |
| exchange/cooperation among members   | Nebojša   | Spring 2024  | Questionnaire   |  |
| (who needs/wants to do what)   |   |              |                 |  |
| Organizing and attending conferences and   | Board   | Continuously | Funds for       |  |
| networking events  |   |              | travel and      |  |
|  |   |              | accommoda-      |  |
|  |   |              | tion for venues |  |
|  |   |              | and             |  |
|  |   |              | organization of |  |
|  |   |              | conferences     |  |
| Supporting the work of DPNSEE member   | Board   | Continuously | Travel,         |  |
| organizations with national stakeholders   |   |              | accommo-        |  |
|  |   |              | dation and      |  |
|  |   |              | communication   |  |
|  |   |              | costs           |  |
| Developing joint projects and programs   | Board   | Continuously | Funds for       |  |
|  |   |              | Consultants     |  |

| Strategy 1.2 Providing the base for quality services of DPNSEE members  |               |                        |  |
|---|---------------|------------------------|--|
| Activities  | Responsible   | Deadline               | Resources  |
| Advocacy campaign on wider distribution of naloxone via third sector organisations, police officers, club and festival staff, families, peers, etc. | Board and MOs | Second part<br>of 2023 | Campaigns, projects, media coverage, social media appearence |
| Definition of quality standard in harm reduction services   | Board         | Spring 2024            | A workshop<br>on the issue                                   |
| Introducing and promoting new technologies for prevention and treatment   | Board         | End of 2024            | Expert services  |
| Accreditation of services, training and licencing of service providers  | Board and MOs | End of 2024            | Expert agency,<br>travel and<br>logistics                    |

| Strategy 1.3 Providing policies on standards for work of the DPNSEE member organizations                  |             |             |                             |  |
|---|-------------|-------------|-----------------------------|--|
| Activities  | Responsible | Deadline    | Resources                   |  |
| Creating basic guidelines for conducting work with people who use/inject drugs among member organizations | Board       | Spring 2024 | Expert meeting, consultancy |  |
| Developing the method of Optimisation of Harm Reduction Services among the member organisations           | Board       | Autumn 2024 | Expert<br>services          |  |

## Strategic Area 2. Model for regulation of drugs

## **Coordinators:**

Besnik Hohxa and Zharir Simirin

#### <u>Objective</u>

Establish trust, transparency and two-way communication with the community and other stakeholders and to improve the stakeholders' engagement approaches and implement better practices, raise awareness of decision-makers about the problems related to drug policies, empower the communities to participate in decision-making and implement innovative, evidence based regulation models.

#### <u>Analysis</u>

The regulation of drugs in the region of SEE generally stays behind the European innovative trends. The region as a whole keeps focus on control and repression measures which significantly prevail over the activities aimed at prevention, rehabilitation and harm reduction. In most of the SEE countries balanced measures such as alternatives to imprisonment, tolerated drug possession, medical cannabis use, drug injection rooms, naloxone distribution and others, are not implemented and are not even a subject of a public debate. The legislative models applied throughout the region contribute for deepening the stigma and adverse consequences associated with illegal drug use. Forming, strengthening and maintaining good relationships between the NGOs, the community and other relevant stakeholders is essential to ensuring genuine stakeholder participation and engagement.

#### Activities

| Strategy 2.1. Improving the understanding of the model, creating partnerships with governments and other stakeholders |             |             |               |
|---|-------------|-------------|---------------|
| Activities  | Responsible | Deadline    | Resources     |
| Create a Working group on new models  | Board       | Autumn 2023 | Working group |
| of regulating drugs   |             |             | meeting       |

| Make contacts, reach out to various stakeholder groups, request meetings and invite them to events (such as 'Support! Dont Punish' campaign.   | DPNSEE Working<br>group, MOs | Continuonsly | Campaigns, projects                   |
|--|------------------------------|--------------|---------------------------------------|
| Draft and disseminate educational and informational materials  | Working group                | Continuonsly | Meetings, consultants                 |
| Organising stakeholder update meetings. (once per 6 months)  | Working group,<br>MOs        | Twice a year | Online meetings                       |
| Reach out to new stakeholder groups, and allow currently engaged stakeholders to take on new roles. Understand that some stakeholders may rotate off. Remember to celebrate successes and stakeholder contributions. | Board and<br>Working group   | Continuonsly | Meetings                              |
| Actively participating in international and national activities and networks on this topic   | Board and Staff              | Continuously | Travel and accommodation, event costs |

| Strategy 2.2 Involving senior experts from different fields – creating Advisory committee |                 |              |                 |
|---|-----------------|--------------|-----------------|
| Activities  | Responsible     | Deadline     | Resources       |
| Establish local stakeholder advisory  | DPNSEE working  | Continuously |                 |
| mechanisms and community advisory   | groups/local    |              |                 |
| boards.   | stakeholders    |              |                 |
| Network with other NGOs and invite  | Board and Staff | Continiously | Travel,         |
| their experts to present their positions,   |                 |              | accommodation   |
| experiences and results   |                 |              | and fees        |
| Create the DPNSEE Advisory committee  | Board           | Summer       | Annual          |
| to provide expertise to the DPNSEE  |                 | 2023         | meetings of the |
| bodies  |                 |              | Advisory        |
|   |                 |              | committee       |

| Strategy 2.3 Using the successful stories, good practise and experience |             |              |                 |
|---|-------------|--------------|-----------------|
| Activities  | Responsible | Deadline     | Resources       |
| Conducting comparative analysis of                                      | Board       | Yearly       | Expert services |
| current models for regulation of drugs                                  |             |              | and study       |
|   |             |              | materials costs |
| Conducting periodic analyses of current                                 | Board       | Yearly       | Expert services |
| strategies and legislation on drugs                                     |             |              | and communi-    |
|   |             |              | cation costs    |
| Documenting results and value of harm                                   | Board       | Continuously | Expert services |
| reduction services and disseminating                                    |             |              | and communi-    |
| case studies about them   |             |              | cation costs    |

| Strategy 2.4 Supporting development, implementation and evaluation of national drug policies, strategies and action plans |             |              |             |
|---|-------------|--------------|-------------|
| Activities  | Responsible | Deadline     | Resources   |
| Being part of the Strategic Plan working  | MOs         | Continuously |             |
| group, in the country where the   |             |              |             |
| member organisations operate  |             |              |             |
| Preparing shadow reports on   | MOs, DPNSEE | One per year | Consultancy |
| implementation of national drug   | Staff       |              | fees        |
| strategies  |             |              |             |

## Strategic Area 3: Rights of people who use drugs

#### **Coordinators:**

Marios Atzemis and Marija Mijović

#### **Objective**

Strengthening and capacity building of the PWUD community and other connected communities in risk (LGBTIQ persons, PLHIV, persons providing sex services, former prisoners, prisoners, Roma population, etc.) in order to achieve legally guaranteed human rights, through the provision of support from organisations dealing with this topic.

## <u>Analysis</u>

The period behind us, the period of the COVID-19 epidemic, showed us how many gaps there are when it comes to practicing the basic human rights of PWUD (but also other connected communities in risk). Our entire region is facing similar issues, but there are certain differences in service provision. The very mission of this network is to provide the same outcomes for everyone in this community, when it comes to practising rights, which is what the activities of this strategic area want to achieve. Member organisations, but also cooperation with networks that deal with this topic, have given results in the past, so this strategy is based on mutual cooperation, in addition to individual work.

### <u>Activities</u>

| Strategy 3.1. Community involvement |             |              |               |
|-------------------------------------|-------------|--------------|---------------|
| Activities                          | Responsible | Deadline     | Resources     |
| Strengthening PWUD (and other       | MOs, Board, | Continuously | Travel and    |
| subcategories) through support and  | Staff       |              | accommodation |
| self-support groups                 |             |              |               |

| Encouraging visibility and supporting PWUD community voice | MOs, Board,<br>Staff | Continuously | Campaigns,<br>projects, media<br>coverage, social<br>media |
|--|----------------------|--------------|--|
|  |                      |              | appearence   |
| Collecting and analysing DPNSEE and                        | DPNSEE               | End of every | Expert fees,   |
| member organization documents and                          | Working group        | year         | travel and   |
| procedures   |                      |              | accommodation  |

| Strategy 3.2 Legal issues and protection mechanisms - inclusive advocacy   |  |                                      |  |
|--|--|--------------------------------------|--|
| Activities   | Responsible                                | Deadline                             | Resources  |
| Analysing existing laws as well as making recommendations regarding the improvement of the existing legal framework, especially on decriminalisation and alternatives to coercive sanctions  Updating the existing database with new, additional documents regarding | DPNSEE Working group  DPNSEE working group | End of every year  End of every year | Member fees, travel and accommodation, communication costs  Staff working time |
| anti-discrimination laws and protocols   | Working group                              | year                                 | time   |
| Mapping and analysing functioning of mechanisms of human protection  | DPNSEE<br>working group                    | End of 2024                          | Member fees,<br>travel and<br>accommodation,<br>communication<br>costs         |
| Providing legal support for at risk communities (PWUD and subcategories)   | Legal experts in member organizations      | Continuously                         | Legal expert fees  |
| Promotion of conclusions derived from analyzes of laws, protocols and other documents on social networks and media   | All member organisations                   | End of 2024                          | Payed add costs<br>for social media  |

| Strategy 3.3 Fighting discrimination and stigma - inclusive advocacy |             |              |                   |
|--|-------------|--------------|-------------------|
| Activities   | Responsible | Deadline     | Resources         |
| Promotion of human rights (laws,                                     | MOs, DPNSEE | Continuously | Working fees, PR, |
| standards, legal protection) through                                 | and other   |              | advertising and   |
| the region   | partners    |              | communication     |
|  |             |              | costs             |

| Focusing work on issues related to stigma and discrimination among categories at risk by DPNSEE and member organizations  | MOs, DPNSEE<br>Board           | Continuously | Fee for Board<br>members, travel<br>and<br>accommodation                    |
|---|--------------------------------|--------------|---|
| Collection of data on cases of stigma and discrimination related to drug use  | DPNSEE<br>Working group        | Continuously | Working fees,<br>travel and<br>accommodation,<br>communication<br>costs     |
| Fighting and reacting to hate speech and promoting drug sensitive language  | DPNSEE and MOs                 | Continuously | Communication costs   |
| Creating and disseminating position papers, analyses, shadow reports, expert documents, recommendations and instructions for fighting discrimination and stigma related to drug use | DPNSEE expert<br>working group | Continuously | Working fees,<br>travel and<br>accommodation<br>costs, publication<br>costs |

| Strategy 3.4 Gender equality             |               |              |                    |
|--|---------------|--------------|--------------------|
| Activities                               | Responsible   | Deadline     | Resources          |
| Analysis of the current situation and    | DPNSEE expert | Continuously | Working fees,      |
| legal framework and creation of          | working group |              | travel and         |
| recommendations related to this area     |               |              | accommodation      |
|  |               |              | costs, publication |
|  |               |              | costs              |
| Promoting the importance of gender       | DPNSEE, MOs   | Continuously | Paid adds costs,   |
| equality among the general population    |               |              | working fees,      |
| and decision-makers, through             |               |              | travel and         |
| participation in the media and on social |               |              | accommodation      |
| networks, conferences, campaigns, etc.   |               |              | costs              |
| Empowering women in relation to the      | All MOs       | Continuously | Rent, technical    |
| expression of needs and rights in        |               |              | assistance,        |
| relation to gender equality, through     |               |              | refreshments       |
| structured support and self-support      |               |              |                    |
| groups                                   |               |              |                    |

# Strategic Area 4: Effective and Sustainable Network

## **Coordinators:**

Nebojša Đurasović, Nicoleta Dascalu, Berina Bahić, Besnik Hohxa, Zharir Simirin, Marios Atzemis and Marija Mijović

## **Objective**

Contribute to building effective and efficient network and member organizations, united around the same goal, common values, mission and vision.

### **Analysis**

Harm reduction crisis affects significantly several member organisations in countries of the region. The hardest situation is currently in Bosnia Herzegovina, Bulgaria and Romania, but those from Albania, Kosovo and North Macedonia are in a fragile situation too. The DPNSEE network does not have sustainability from which potentially non-project activities could be financed. The general trend of shrinking space for civil society in the region, but also wider, certainly influences organisations working with communities in risk. DPNSEE have achieved a solid level of recognition in the region and wider, but we need sustainability to continue with the good work.

## **Activities**

| Strategy 4.1. Financial sustainability       |             |             |                  |  |
|--|-------------|-------------|------------------|--|
| Coordinators: Nebojša and Nicoleta           |             |             |                  |  |
| Activities                                   | Responsible | Deadline    | Resources        |  |
| Identification/mapping of funding sources,   | Board and   | Continuosly | Participation in |  |
| both at regional and national level          | Staff       |             | events           |  |
| Promotion of the network in different other  | Board and   | Continuosly | Participation in |  |
| platforms/networks, for new connections      | Staff       |             | events           |  |
| and funding opportunities                    |             |             |                  |  |
| Drafting a calendar for different funding    | Board and   | Continuosly | Participation in |  |
| opportunities and identifying the people to  | Staff       |             | events           |  |
| work on proposals                            |             |             |                  |  |
| Monitoring of the GFATM funding              | Board and   | Continuosly | Participation in |  |
| opportunities and situations                 | Staff       |             | events           |  |
| Identifying potential partners and building  | Board and   | Continuosly | Participation in |  |
| cooperation with organizations, institutions | Staff       |             | events           |  |
| and networks for joint applications to       |             |             |                  |  |
| donors                                       |             |             |                  |  |

| Strategy 4.2 Capacity building              |             |             |           |
|---|-------------|-------------|-----------|
| Coordinators: Besnik and Berina             |             |             |           |
| Activities                                  | Responsible | Deadline    | Resources |
| Monitoring the opportunities for trainings/ | Board and   | Continuosly |           |
| capacity building/ resources/ webinars      | Staff       |             |           |

| Organizing capacity building for member organizations: trainings, conferences, mentorships, webinars and study visits on different expressed needs | Board and<br>Staff | Continuosly  | Expert services,<br>travel and<br>logistics, events<br>related costs,<br>publication cost |
|--|--------------------|--------------|---|
| Publishing and disseminating an array of publications and building the knowledge base  | Board and<br>Staff | Continuosly  | Expert services, translation, publishing and communication costs                          |
| Fully developing the DPNSEE Resource<br>Centre and providing its services for a<br>variety of stakeholders   | DPNSEE Staff       | End of 2024  | Fees for work, facility, communication and operational costs                              |
| Providing regular meetings for member organizations  | Board              | Anually      | Travel and accommodation  |
| Empowering new generation leaders in drug policy area  | Board and<br>Staff | Continuously | Expert services,<br>travel and<br>logistics,<br>scholarship for<br>members costs          |

| Strategy 4.3 Improved governance of the DPNSEE (network as Focal point, establishing the |              |             |               |
|--|--------------|-------------|---------------|
| Resource Centre, knowledge platform on thematic issues of the Network)                   |              |             |               |
| Coordinators: Marios, Marija and Zharir  | Daananaihla  | Doodling    | Danassinana   |
| Activities   | Responsible  | Deadline    | Resources     |
| Establishing more efficient cooperation  | Board, Staff | Continuosly | Secretariat   |
| between DPNSEE and member  | and MOs      |             | funds,        |
| organizations, which would be proactive,   |              |             | communication |
| more frequent and friendly   |              |             | costs         |
| Recognizing new ordinary and associate   | Board        | Continuosly | Board funds,  |
| members in accordance with Network   |              |             | travel and    |
| Statute, policy, mission and vision, and   |              |             | accommodation |
| defining status of all network members   |              |             | costs         |
| Develop operation manuals and working  | Board and    | End of 2024 | Board and     |
| protocols for the Network  | Staff        |             | Secretariat   |
|  |              |             | funds, travel |
|  |              |             | and           |
|  |              |             | accommodation |
|  |              |             | s costs,      |
|  |              |             | communication |
|  |              |             | costs         |

| Forming ad hoc working groups work on specific issues of interest | Board and<br>Staff      | Continuosly | Funds for Board,<br>travel, acco-<br>mmodation and<br>communication                |
|---|-------------------------|-------------|--|
| Implementing, monitoring and evaluating the DPNSEE strategy       | Board, Staff<br>and MOs | Continuosly | Board and Secretariat funds, travel and accommodation s costs, communication costs |